

M25



DECT



Multicell compatible



Long standby time



Headset connectable



OTA Updates



Directory

DECT handset for professional business use

The Snom M25 DECT handset is designed for professional use and offers an excellent price/performance ratio for a resilient, feature-rich, high-quality device. The compact, reliable and convenient device uses replaceable and rechargeable AAA batteries for up to 75 hrs stand-by and 7 hrs talk

time. For ease of use, the innovative and modern user interface provides effective and intuitive navigation through all menus. This handset can be operated in a multi-cell solution as well as with a single base station.

Product variants



M25 | PN 00003987 | EU & UK



M25 | PN 00003988 | Americas



M25 | PN 00004160 | AU

Basics

- Product information
 - DECT handset
 - Colour: black
- Placement: indoor, desktop

Dimensions and weight

- Dimensions (L × W × H, approx.)
 - 134 mm × 42 mm × 23 mm
- Weight (approx.)
 - 110 g

Display and indicators

- Display
 - TFT liquid crystal display (LCD)
 - Size (diagonal): 1.44" (37 mm)
 - Resolution: 128 × 128 pixel
- 1 LED indicator
 - Multi-purpose status indication: 1 red LED

Keypad and function keys

- 21 hard keys in total
 - 12 keys (standard ITU telephone keypad), backlit
 - 5-way navigation key
 - 2 context-sensitive function keys
 - 2 dedicated function keys
 - Onhook
 - Offhook
- Related features
 - Key tones

- Keyboard lock

Audio devices, codecs and features

- Speakerphone mode
- Audio codecs: G.722, G.726
- Built-in assignable ringtones: 6
- Hearing aid compatible (HAC)

Interfaces and connections

- Power options
 - Handset: Battery 2 × AAA 1.2 V / 600 mAh NiMH, rechargeable, up to 8 h charging time, up to 75 h standby time, up to 7 h talk time
 - Charging cradle: Power adapter 100 - 240 V AC / 50 - 60 Hz | 5 V DC / 500 mA
- Wired interfaces
 - Headset: 3.5 mm miniature audio jack
- Wireless interfaces
 - DECT¹

DECT technology and features

- Standard: DECT¹
 - Authentication/encryption of base and handset
- Frequency band
 - Europe: 1,880 - 1,900 MHz
 - USA: 1,920 - 1,930 MHz
 - Latin America: 1,910 - 1,930 MHz
- Coverage warning
- Software upgrade over the air (SUOTA)

Directory support and call features

- Up to 2 simultaneous calls
- Directory support
 - [Local directory with up to 50 entries](#)
 - Central directory on the base station
- Outgoing call features
 - Caller identification (CLIP)
- Incoming call features
 - [Call waiting/swapping](#)
 - Auto answer
- Connected call features
 - Hold
 - [Blind call transfer](#)
 - [Attended call transfer](#)
- Call history of missed, received, dialed calls

- Nonoperating (storage) temperature
 - -10 °C - +45 °C
- Charging condition
 - 5 °C - +40 °C
- Humidity (non-condensing)
 - 5 % - 95 %

Package contents

- Hardware
 - DECT handset M25
 - Battery: 2 × AAA
 - Charging cradle
 - Power adapter
- Documentation
 - [Quick Installation Guide](#)
 - Information sheets (security, standards)

User interfaces and setup

- Configuration and setup via menu-driven phone user interface (PUI)
- Localization:
 - [Languages](#)
 - Time zone, dial tone

Snom accessories and compatible devices

- Base stations
 - M400 (PN 00004587)
 - M700 (EoL) (PN 00003928)²
 - M900 (PN 00004426)
 - M900 outdoor (PN 00004478)
- Repeaters
 - M5 (Base-FW < 610.x) (PN 00003839)
 - M6 (PN 00004638, PN 00004639, PN 00004640)

Environmental conditions

- Operating ambient temperature
 - -10 °C - +50 °C

Series overview



¹ DECT devices manufactured for the USA and Canada are marketed as DECT 6.0

² EoL (End-of-life)

Disclaimer

Further information: [Snom M25 webpage](#) | [Snom Service Hub](#) | [Warranty information](#) | [Type approval](#) | [Company locations](#)

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